

# INFORMATION TECHNOLOGY Specialist

Ref #: 10-1003-0321

## ENGLISH- HINDI- MARATHI

DUBAI

### Education

- **Master's Degree in Science** (M.Sc.- IT Computers) from SHUATS University securing First Class during 2004.
- **Bachelor of Science** (B.Sc.) from Pune University securing First Class during 1999.
- **Microsoft Certification MCSE** (Microsoft Certified System Engineer Windows)
- **Microsoft Certification MCP** (Microsoft Certified Professional)
- **ITIL V4 Certification**
- **Citrix -CCA**
- **Knowledge of PMP, CCNA, ethical Hacking.**
- **CRM** (Customer Relationship Management-Siebel/MS-CRM/Cube CRM)

### Work Experience

- Group IT Manager - Al Mulla Group 2011 till Present
- IT Manager- Falcon Aviation FZCO 2008-2011
- Sr. System Engineer/IT Manager- Viva Entertainment FZCO (H.O-Dubai) 2006- 2008
- Customer Support & Technical Consultant - INFORMATICS (INDIA) LTD 2004 -2006

### Other Proficiencies

▪ IT Project Management	▪ IT Project proposals and business impact analysis
▪ ERP Implementation	▪ Enterprise connectivity and communications
▪ IT infrastructure management	▪ IT Audit, compliance and risk management
▪ IT asset management	▪ Technology procurement, installation and deployment
▪ IT policy, Procedure & Guidelines	▪ Data backup, disaster recovery
▪ IT security	▪ Database management/administration
▪ Storage management	▪ Web server/web site management
▪ Vendor management	▪ Technology evaluation and selection
▪ Training and education	▪ Network management/administration
▪ IT Help Desk and User support	▪ Server management/administration

## IT SKILLS

- **Operating Systems (Client /Server)**
- **Hardware Servers:** HP Servers, IBM Servers, Dell Servers, Fujitsu Siemens & HP Blade Server,
- **Virtualization:** VMware, Azure
- **Citrix:** XenApp, PS 4.0 / 4.5 With Access Getaway,
- **Directory Services:** Windows 2012/2016 Active Directory (ADS),
- **Databases:** MS SQL Server,
- **Security:** OS level security implementation along with Third Party Tools,
- **Network:** Design and implementation of LAN/WAN,
- **Communication Servers:** Google Apps (G Suit & Vault), Office 365, Blackberry Enterprise Serve,
- **Monitoring Tools:** GFI LAN guard, Sniffer Pro, Solar Winds, Angry scanner,
- **Storage:** Knowledge in Storage Technologies like SAN, NAS HP, Netapp, Virtual Tape Libraries, Procom, Snap Server.
- **Backup** Utility: VERITAS, Veeam
- **Telephone Communication & Conference System:** Nortel, Avaya System, Draytek
- **ERP/CRM/TMS/FMS/WMS** (online/offline Environment).
- **Vendor and Customer file maintenance**
- **IT Budgeting**
- **Team management.**